## e-brochure

#### October 2006 — December 2007 Caribbean & Mexico Cruises

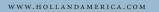
The Holland America Line e-brochure offers you enhanced information to help you plan your cruise vacation. In addition to all the essential details included in our printed brochure — port descriptions and photos, itineraries, itinerary maps, and ship deck plans — the e-brochure provides clickable links to the Holland America Line website <u>www.hollandamerica.com</u> for up-to-date information and resources.

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# lore the tropics on ships of classic design.

There is a certain kind of elegance that never goes out of style. It's found in the gleaming curve of a teak deck chair, sumptuous appointments and telling details. On board the ships of Holland America Line you'll discover an experience that is modern, fresh and appealing — in an ambiance that is timeless and refined.

A STORE MERINE



Time-honored nautical detailing, P such as polished brass brightwork, is everywhere evident on board



From European bronzes to a remarkable collection of maritime maps, fine artwork and antiques grace our public rooms.



Befitting a classic ocean crossing, teak deck chairs line our Promenade Deck, inviting guests to gaze at the sea for hours.

## Sunlight and spaciousness grace your elegant stateroom.

#### *Relax* into a world of comfort and easy elegance aboard the ships of Holland America Line. In public rooms rich, polished woods and soft leather furniture create an inviting ambiance in which to gather. Staterooms, filled with all manner of sophisticated amenities, beckon you to retreat for hours.

#### CLASSIC DESIGN

- Graceful ships designed to be true ocean-going vessels
- Wraparound teak Promenade Deck and classic teak deck chairs
- Spacious public rooms adorned with fine art and antiques
- Marine-blue hulls
- Polished brass brightwork a nautical tradition

#### MID-SIZED SHIPS

- Ships designed to be large enough to offer the amenities required by today's discriminating traveler while carrying far fewer guests
- More space per guest than other major cruise lines
- Largest, most comfortable and finely appointed suites of any major cruise line
- Largest staterooms and verandahs of any premium cruise line
- Early embarkation program allows guests to board as early as 11:00AM

#### EVERY STATEROOM A GRACIOUS RETREAT

- Spacious, elegantly appointed staterooms, many with private verandahs
- Luxurious Euro-Top beds and premium linens
- Large, extra-fluffy Egyptian cotton towels; lighted magnifying mirrors; massage shower-heads; salon-quality hair dryers
- Luxurious terry cloth bathrobes
- Televisions with DVD players
- Generous storage
- Complimentary fresh fruit
- Complimentary 24-hour in-room dining
- Nightly turndown service

#### FOR PENTHOUSE VERANDAH AND DELUXE VERANDAH SUITE GUESTS (CATEGORIES PS & S-SC)

- Use of the exclusive Neptune Lounge and personal concierge service
- Luxurious duvets and pillows
- Fully stocked no-host mini-bar
- Special (dis)embarkation privileges



Luxurious living is found in every detail, from the soft caress of a personal bathrobe to fine chocolates on your pillow at night.

# above and beyond A crew adept at anticipating guests' desires.



Expect a level of service whereby every request be it extra towels or two sugars in your tea — is miraculously anticipated.



Chilled glasses arrive on a gleaming silver tray. One by one, each detail adds up to an extraordinary xperience.

Graciousness. It's evident in the glow of pride on an officer's face, the crisp fold of a napkin, the summons of pleasant musical chimes to dinner. Ours are the service traditions that have long defined classic cruising, refined and perfected for new generations who recognize service as the ultimate luxury.

polished presentation

The difference is in the details.



#### A SIGNATURE STYLE

- BEST ONBOARD SERVICE Porthole Cruise Magazine Readers' Choice Awards
- Academy-trained professional crew
- Warm, unobtrusive style of service — never in the way, never out of reach
- Nearly one crew member for every two guests
- Over 130 years of polished performance
- BEST OVERALL CRUISE VALUE (13 consecutive years) — World Ocean & Cruise Liner Society
- INTERNATIONAL FIVE STAR DIAMOND AWARD — The American Academy of Hospitality Sciences

#### IN YOUR STATEROOM

- Daily housekeeping to refresh fruit, tidy belongings and keep staterooms immaculate
- Nightly turndown service
- Complimentary 24-hour in-room dining
- Use of the exclusive Neptune Lounge and personal concierge service for Penthouse Verandah and Deluxe Verandah Suite guests

#### IN THE RESTAURANTS

- Two expert servers per table in the main Dining Room, selected for their proven abilities to remember guest preferences
- Knowledgeable wine stewards adept at pairing wine with food
- Table-side waiter service in the enhanced Lido, our popular casual-dining restaurant
- Executive chefs inducted into the prestigious Confrérie de la Chaîne des Rôtisseurs, an international food and wine society

#### THROUGHOUT THE SHIP

- Poolside beverage service featuring handcrafted tropical cocktails and signature recipes using fresh-squeezed juices and premium ingredients
- Expert fitness instructors in yoga, Pilates and weight training
- European-trained aestheticians in the Spa
- Gaming lessons offered by Casino staff
- Complimentary lemonade and iced tea served on deck in mid-afternoon
- Social hosts for dinner and dancing on cruises of 14 days or longer



A warm smile and a pleasant "Good Morning!" greet you each day, while up on deck a cool iced tea is never far away.

## elegant dining

setting the stage for delight.

*On crisp white linen* course after course arrives, each a small triumph of planning and preparation, beginning with fine fresh produce, choice cuts of meat and seafood of the highest quality. Behind the scenes our master chefs have brought flavors to perfection. Fresh salmon pasta in our elegant main Dining Room . . . filet mignon for two on your verandah....Your choices are deliciously diverse.



Culinary inspiration changes by the day as our chefs create menus that reflect exotic regional flavors and recipes.



Hand-dipped chocolates, an after-dinner tradition in the Explorer's Lounge, are the perfect finish to a lovely day.

## Take your place for another enchanting er

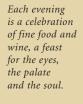
**Merofs** a myriad of venues, from a casual bite poolside to a formal five-course affair, the crew of Holland America Line knows, as few do, how to orchestrate a truly memorable dining experience.

#### THE ELEGANT MAIN DINING ROOM

- Luxurious two-tiered Dining Room\* graced with fine art and antiques
- Sophisticated details including Rosenthal china and crisp white table linens
- Five-course menus with offerings from classic preparations to vegetarian and low-carbohydrate options
- Choice of four dinner sittings\*
- Romantic formal nights, a traditional cruise favorite
- THE PINNACLE GRILL EXPERIENCE
- Intimate, reservations-only dining featuring Sterling Silver beef and fresh seafood
- Luxurious appointments including Bvlgari<sup>®</sup> china, Riedel<sup>®</sup> stemware and Frette<sup>®</sup> linens
- Extensive wine list featuring many selections rated "Excellent" by *Wine Spectator*
- OTHER DELIGHTFUL WAYS TO DINE
- Fresh, cooked-to-order specialties in the enhanced Lido Restaurant for breakfast and lunch
- Made-to-order dinner entrées and table-side waiter service in the Lido for dinner

- Complimentary in-room dining
- The Terrace Grill on deck, where swimsuits are suitable attire
- Explorations Café featuring pastries and espresso drinks•
- Daily Afternoon Tea service, elevated to Royal Dutch High Tea once per cruise
- Late-night snack, chocolate dessert extravaganza
- A MASTER STAFF AND CREW
- Menu design under the direction of Master Chef Rudi Sodamin
- Executive chefs inducted into the prestigious Confrérie de la Chaîne des Rôtisseurs, an international food and wine society
- Two expert servers per table in the main Dining Room
  - SIGNATURE TOUCHES
- Hand-dipped chocolates in the Explorer's Lounge
- Ice cream bar featuring complimentary treats
- Complimentary hot hors d'oeuvres during cocktail hour
- \* One-level Dining Room and two dinner sittings on ms Prinsendam.
- Explorations Café facilities vary by ship and will be on all ships except ms Prinsendam by the end of 2006.





## indulge

in abundant activities and choices.



Take a yoga or Pilates class. Go for a swim in the pool up on deck. Enjoy a rejuvenating facial in the Greenhouse Spa & Salon.



The perfect morning: a cup of espresso and The New York Times crossword puzzle in our comfortable Explorations Café.



Lavish Las Vegasstyle production shows light up the night in our two-tiered Show Lounge.

Fall into the rhythm of relaxing and inspiring days aboard Holland America Line. On one you might opt for a hot-stone massage in our luxurious Greenhouse Spa & Salon. Another day elect to attend a cooking demonstration in the Culinary Arts Center, improve your golf swing, or spend time with the whole family by the pool.

## experience

new tastes, new ideas, new skills.

EXPLORATI NS

*Every* day aboard a Holland America ship brings a wealth of activities and enrichment programs, along with the freedom to partake in as many—or as few—as you please.

#### RELAX AND RECHARGE<sup>▲</sup>

- Newly expanded Greenhouse Spa & Salon offers:
- Asian-inspired treatment rooms, including couple's massage rooms

Thermal suites with hydrotherapy pool, steam and aromatic room, showers and heated ceramic lounges

- The latest exotic skin, body and hair treatments
- Jacuzzi, hot tub, sauna, steam room
- Two large outdoor pools, one with sliding glass roof\*
- Fitness Center with yoga, Pilates, spinning and new exercise and weight-training equipment
- Basketball and volleyball courts\*
- Golf simulator and golf swing analysis\*
- Luxury duty-free shopping

#### PERSONAL GROWTH

• Culinary Arts Center ▼ — presented by *Food* & Wine magazine — with state-of-the-art demonstration kitchen for gourmet presentations, tasting events and intimate cooking classes

• Explorations Café, powered by *The New York Times*, offering more than 2,000 books, music listening stations, Internet, puzzles and more•

- Explorations Speaker Series on cruises 10 days or longer
- BEST SHORE EXCURSIONS Porthole Cruise Magazine Readers' Choice Awards

• 24-hour e-mail and Internet access

- ALIVE AT NIGHT
- BEST ONBOARD ENTERTAINMENT Onboard Services Magazine
- Lavish Las Vegas-style production shows
- Talented vocalists, illusionists, comedians and variety acts
- Casino gaming, movies, Piano Bar

• Crow's Nest Nightclub & Late-night Disco

#### JUST FOR KIDS<sup>®</sup>

- Club HAL<sup>®</sup> supervised by fun, full-time directors and staff
- Colorful playroom for children ages 3-7, featuring art table, big-screen television and games
- Separate area for ages 8–12 with arcade games, Sony Playstations<sup>®</sup> and "Dance Dance Revolution"
- The Loft and The Oasis special *teens-only* areas with lounge, Internet access, exclusive sun deck with waterfall
- ▲ All ships currently have a spa and fitness facilities. The enhanced Greenhouse Spa & Salon facilities will be added to the ships throughout 2006. Facilities vary by ship.
- \* Available on all ships except ms Prinsendam.
- ◆ Available on ms Westerdam and ms Prinsendam only.
- Culinary Arts Center facilities vary by ship and will be on all ships by the end of 2006.
- Explorations Café facilities vary by ship and will be on all ships featured in this brochure by the end of 2006 (except ms Prinsendam).
- ✤ Youth and child facilities vary by ship.



Teens can sunbathe on their own exclusive sundeck, then cool off in a waterfall.

Give in to the rhythm of the Caribbean and let your spirits fly.

Leave your cares behind, set your watch to island time and prepare to experience the rhythms and romance of the Caribbean in new and extraordinary ways. What's different? Everything that matters. Carefully considered itineraries featuring the choicest islands in the Caribbean. Award-winning onshore adventures designed to showcase each destination at its best. Choice, color, calypso! Ready when you are.



Gabled Dutch Colonials, French bistros, British forts, Spanish gold.... The Caribbean is a kaleidoscope of colorful cultures waiting to be discovered.



Somewhere in the Caribbean there's a beach with your name on it, and Holland America Line invites you to come stake your claim. Swim, snorkel, sail or simply relax.



What wonders await in the Caribbean: flowers in every tropical color, lush rain forests, coolly refreshing waterfalls, even steaming volcanoes.

## Half Moon Cay

Your own private isle, a day like no other. DETAIL MAP AT RIGHT

#### Half Moon Cay Island

The quintessential Caribbean. That's the way guests describe Half Moon Cay, Holland America's private island in the Bahamas. This 1,700-acre island — only two percent of which is developed — features a two-mile crescent of perfect beach rimmed by blue and a huge interior lagoon.

#### ON THE WATERFRONT

- Beautiful air-conditioned beachfront cabanas for rent with ceiling fan, fresh-water shower and private changing area, refrigerator, dining table and chairs, sundeck with chaise lounges, misting station and optional butler service
- Water Sports Centers with kayaks, Hobie<sup>®</sup> Cat sailboats, aqua-cycles, floating foam mats and sailboats for rent
- Beachside massage

#### FASCINATING EXCURSIONS

- Horseback Riding by Land and Sea
- Stingray Adventure: snorkeling and swimming with stingrays in a secluded cove
- Aqua-Trax<sup>®</sup> Watercraft Adventure: a guided personal watercraft tour along a secluded section of sea and shore
- Deep-sea fishing for wahoo, snapper and grouper
- Island Biking Tour
- Eco Lagoon Tour
- Parasailing over the Caribbean
- Bonefishing in the interior lagoon
- Glass-bottom boat ride
- Scuba adventure
- Snorkel excursion

#### LARGELY UNTOUCHED

Earth and oceans are our #1 commitment. On Half Moon Cay the island's fragile ecosystem is scrupulously guarded. In fact, the island is so pristine and unspoiled that it has been designated a Wild Bird Reserve by the Bahamian National Trust. Roseate terns swoop through red mangroves, shearwaters and Bahamian pintails dip into the bay. Nature and peace have been preserved.

#### SADDLE UP

Enjoy a one-of-a-kind experience as you ride a specially trained quarter horse along the winding, equestrianonly trail to the island's highest point for breathtaking views — then through the surf as your horse swims in the ocean. Who has more fun? It's a tossup as the horses immerse themselves as deep as their shoulders, then swim, splash and whinny!

#### SWIM WITH STINGRAYS Don't be put off by their scary-sounding name. Stingrays are amazingly gentle, curious creatures that will follow you anywhere for a simple piece of squid. Holland America Line visits several places where you can see or touch stingrays in the Caribbean, including Stingray Cove on Half Moon Cay.



AB and

Contractor

White sand, black sand, talcum-soft or shell-strewn. For the beauty of its beaches, the Eastern Caribbean is unequalled. On the horizon: a choice little spot on Grand Turk, kicked-back Tortola, a perfect crescent rimmed by blue on Half Moon Cay — Holland America's private island in the Bahamas. For shoppers, there's duty-free St. Thomas, Nassau's bustling Straw Market, French perfume and Dutch chocolates on St. Maarten.

## 7-Day Eastern Caribbean



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Eastern Caribbean

Roundtrip Ft. Lauderdale from us\$649 2007 SAILING DATES See pg 69 column 2 for *ms Zuiderdam:* Jan 6, 13, 20, 27; complete cruise fares Feb 3, 10, 17, 24; Mar 3, 10<sup>♠</sup>, 17, 24, 31; Apr 7<sup>></sup>; Oct 20, 27; Nov 3, 10, 17, 24; Dec 1, 8, 15 PORT ARRIVE DEPART DAY FT. LAUDERDALE, FLORIDA Sat 5:00pm Sun At sea Mon Grand Turk, Turks & Caicos Islands 7:00am 2:00pm Road Town, Tortola, British Virgin Islands Noon 10:00pm Tue Wed St. Thomas, U.S. Virgin Islands 7:00am 6:00pm At sea Thu Half Moon Cay, Bahamas\* 8:00am Fri 4:00pm FT. LAUDERDALE, FLORIDA 7:00am Sat

- 2006 sailings port times vary as follows: Grand Turk, Turks & Caicos Islands 7:00am– 4:00pm; Road Town, Tortola 2:00pm–10:00pm; Half Moon Cay, Bahamas 7:00am–5:00pm; arrive FT. LAUDERDALE 8:00am.
- Nov 4 sailing visits ports in reverse order, port times vary as follows: Half Moon Cay, Bahamas 8:00am-5:00pm; St. Thomas, U.S. Virgin Islands 8:00am-6:00pm; Road Town, Tortola 7:00am-2:00pm; Grand Turk, Turks & Caicos Islands Noon-6:00pm.
- Mar 10 sailing visits Grand Turk, Turks & Caicos Islands on Monday from 7:00am-3:00pm; and calls at San Juan, Puerto Rico on Tuesday from 10:00am-Midnight, in lieu of Road Town, Tortola.
- Apr 7 sailing visits ports in reverse order, port times are as follows: St. Thomas, U.S. Virgin Islands 8:00am-6:00pm; San Juan, Puerto Rico 8:00am-5:00pm; Grand Turk, Turks & Caicos Islands 11:00am-6:00pm.
- ✤ Conditions permitting.

## Caribbean Ports of Call And a sampling of shore excursions.

#### **BOOKING EXCURSIONS ONLINE**

Why wait until you're on board to book your favorite activities when you can reserve them in advance 24/7 from the convenience of your home or office? And because online reservations are processed prior to requests made on board, your requests will receive priority handling! To download shore excursion information, tour prices and departure times visit www.hollandamerica.com.



#### BASSETERRE, ST. KITTS

Unmistakably British, with a formidable fortress atop Brimstone Hill (the "Gibraltar of the West Indies"), a town center known as the Circus and an ornate gingerbread version of Big Ben to sound the hour. Sample shore excursions: St. Kitt's Scenic Railroad, Fortress National Park & Gardens; Catamaran Adventure & Nevis Beach Barbecue.

#### BASSE-TERRE, GUADELOUPE

This butterfly-shaped paradise is made up of two islands, its wings connected by a drawbridge. Here, on the western wing, explore tropical rain forests, smoldering volcanoes and the reefs surrounding pristine Pigeon Island. Sample shore excursions: Soufrière Volcano Tour; Pigeon Island Glass-bottom Boat.

#### BELIZE CITY, BELIZE

An eco-tourist's paradise. Offshore, friendly stingrays glide over the secondlongest barrier reef in the world; inland, brilliant butterflies loop through steamy jungles. Sample shore excursions: Mayan Ruins of Xunantunich & Marimba Lunch; Shark Ray Alley & San Pedro; Cave Tubing & Rain Forest Walk.

**BOCAS DEL TORO, PANAMA\*** This pristine archipelago offers dozens of lacy coral reefs, Bastimentos National Park (nesting grounds for four species of sea turtles) and a laid-back lifestyle that comes with being off the beaten path.

#### BRIDGETOWN, BARBADOS

Lovely beaches, hills carpeted in sugar cane and a friendly island spirit (part Bajan, part British) await on Barbados. Sample shore excursions: Natural Wonders of Barbados; Atlantis Odyssey Submarine; Green Monkey Eco Tour.

#### CASTRIES, ST. LUCIA

Edenic green jungles, dazzling beaches, a drive-in volcano, the spellbinding twin peaks — the Pitons: This lush isle has it all, plus colorful local markets and exquisite plantation estates. *Sample shore excursions: St Lucian Heritage; Catamaran to Fond Doux Estate.* 

#### CHARLESTOWN, NEVIS\*

Discovery of the island's hot springs and mineral baths in the late 1700s led to the Caribbean's first resort spa, fashionable and chic. But the island's great natural beauty is still the main draw — unspoiled landscapes, long sandy beaches with lush greenery and blue lagoons. Sample shore excursions: Golden Rock Nature Trail; Nevis Hike; Romance in Paradise.

#### COLÓN, PANAMA

Sultry and scrappy, Colón began as the starting point of a railroad that carried prospectors across the Isthmus of Panama to the California gold fields. Today, as the second-largest duty-free port in the world, it is mahogany, bananas and coconuts that pass through its portals. Sample shore excursions: Embera Indian Village; Panama Railway; Aerial Tram Ecological Encounters; Panama City and the Casco Antiguo.

#### COSTA MAYA, MEXICO

The quiet side of Mexico. Here, along an unspoiled coastal paradise, archaeology buffs discover Mayan ruins shrouded in magic and mystery; divers find treasure in fantastic coral reefs. Sample shore excursions: Kohunlich Mayan Ruins; Coral Reef Snorkel; 4x 4 All-terrain Expedition; Fly Fishing Tour.

#### COZUMEL, MEXICO

Once the destination of Mayan women paying homage to Ixchel, Mayan goddess of fertility; today ranked among the world's premier dive spots. Just a ferry ride away: the Mayan ruins of Tulum, spectacularly sited on the sea cliffs. *Sample shore excursions: Rock Climbing Adventure; Mayan Ruins of Tulum; Snorkel at Chankanaab National Park.* 

EL GUAMACHE, ISLA DE MARGARITA, VENEZUELA Quaint colonial villages, restorative mud baths and glorious unspoiled beaches await on this isle where lustrous pearls for European society were once harvested. Sample shore excursions: Canaima National Park & Angel Falls by Air; Catamaran Sail to Coche Island; Sounds & Flavors of Venezuela.

**FORT-DE-FRANCE, MARTINIQUE** Stunning volcanic history (in 1902 Mt. Pelée blew open with catastrophic force), rum distilleries and blooms in every tropical hue await on this verdant "Island of Flowers." *Sample shore excursions:* 4x4 Jeep; Fort-de-France Historic Walking Tour; Martinique by Land & Sea.

#### Sparkling centerpiece of our 10-day Sunfarer<sup>®</sup> cruises, Gatun Lake is key to supplying the water necessary to operate the locks system. Formed by an earthen dam across the Chagres River to keep the water 85 feet above sea level, the water runs downhill to fill the locks. No pumps, no power other than the force of gravity! Sample shore excursions: Gatun Locks & Kayak in the Canal; Panama Railway; Embera Indian Village.

GATUN LAKE, PANAMA CANAL

GEORGE TOWN, GRAND CAYMAN Crystalline waters, snorkeling with tame stingrays, civilian submarines: This duty-free port has it all, plus Seven Mile Beach and a charming turtle farm. Sample shore excursions: Stingray City Cruise & Island Drive; Reef & Wreck Snorkel by Boat; Scuba Adventure.

#### GRAND TURK, TURKS & CAICOS ISLANDS

Named for the fez-like scarlet blossoms of the cactus that grows here, Grand Turk is a pristine place of simple pleasures. Just off shore discover the world's largest coral reef system, teeming with marine life. On shore, dine on conch fritters and set your watch to "island time." *Sample shore excursions: Ride & Swim; Scuba Diving.*  Rockefellers and rock stars have long been seduced by this tiny isle for the same reasons you will be: virgin beaches, charming Gustavia with its yacht-lined port, haute couture and exquisite French cuisine. Sample shore excursions: Sail & Snorkel Adventure; Independent Explorer.

GUSTAVIA, ST. BARTS

HALF MOON CAY, BAHAMAS Holland America Line's pristine private island offers everything you need for a day of play in paradise: a two-mile crescent of perfect beach; an interior lagoon; private beachside cabanas with showers, misters and butlers; and all manner of watersports and activities, including a children's aqua park and a buoyed personal watercraft course. Sample shore excursions: Horseback Riding by Land and Sea; Deep-sea or Flats Fishing; Stingray Adventure; AquaTrax<sup>®</sup> Watercraft Adventure.

#### KEY WEST, FLORIDA

An American town that moves to the sensuous rhythms of the Caribbean. Conch culture, coral reefs, sleek racing catamarans and rich fishing grounds await. Sample shore excursions: Old Town Trolley & Conch Train; Key West Cup Regatta; World-class Light-tackle Fishing; Pirate Sail & Shipwreck Museum.

#### KRALENDIJK, BONAIRE

Preservation rules on Bonaire, long known to divers and snorkelers for its pristine, unspoiled reefs. Feast your eyes on gorgeous coral gardens; take in the blush of thousands of pink flamingos reflected in the still salt lake, the hush of the mangroves. Sample shore excursions: Samur Sail & Snorkel Adventure; Sportfishing; Nature Bike Tour; Mangrove Boating Eco Adventure.

#### LAS PIEDRAS, VENEZUELA\*

The Paraguana Peninsula boasts beautiful beaches, archaeological sites, cloud forests, shifting sand dunes and the quaint little town of Coro, one of the first Spanish settlements in South America and a UNESCO Heritage Site. Sample shore excursion: Coro, Heritage of Mankind.

#### MANZANILLO BAY/LIMÓN BAY (SCENIC CRUISING)

Scenic staging area for ships transiting the Canal from the Atlantic to the Pacific. At dawn, the shrill calls of howler monkeys and exotic birds erupt from sea-level mangroves as your Holland America ship idles in the bay, waiting for the signal to proceed through the Gatun Locks. At dusk Limón Bay is the scene of a festive deck party in celebration of the day's explorations.

\*Ports of call found in our Holiday Cruises. See pages 54–63 for itinerary details.



Phillipsburg, St. Maarten

#### MONTEGO BAY, JAMAICA

This resort city, affectionately known as Mo'Bay, offers world-class golf, sandy beaches, and tales of the "White Witch of Rose Hall." Sample shore excursion: Montego Bay Highlights & Rose Hall Great House; Canopy Adventure.

#### MT. PELÉE, MARTINIQUE (SCENIC CRUISING)

Be at the rail as we cruise by scenic Mt. Pelée, the volcano that erupted in 1902 with such cataclysmic heat, it instantly transformed the village of St. Pierre into the Pompeii of Martinique. There was only one survivor, a prisoner who was spared by the thick walls of his underground cell.

#### NASSAU, BAHAMAS

Colorful, captivating Queen of the Bahamas. Choose from literally thousands of great dives, ranging from wrecks to reefs, blue holes to sea gardens; catch the pink flamingo show at the famed Ardastra Gardens, the action at the Straw Market. Sample shore excursions: Dolphin Encounter; Bahamas Personal Sub Experience; Nassau See & Sea.

#### OCHO RIOS, JAMAICA

On the island that gives sway to reggae, drift dreamily down a tranquil river on a bamboo raft, sip a planter's punch on the porch of a restored Great House, climb the natural stone steps up Dunn's River Falls. Sample shore excursions: Dolphin Cove and Dunn's River Falls; Mountain to Sea by Bicycle; Catamaran Sail & Beach Tour; Firefly — Home of Noel Coward.

#### ORANJESTAD, ARUBA

Colorful floating markets, wondrous coral reefs and landscapes dotted with curiously bent divi-divi trees await on this, the "A" of the Netherlands Antilles' famous ABC islands. (Bonaire and Curaçao round out the trio.) Sample shore excursions: Natural Wonders of Aruba; Spanish Lagoon Kayak Adventure; Jolly Pirates Sail, Snorkel, Swim & Swing.

PHILIPSBURG, ST. MAARTEN An island under two flags. On the Dutch side: chocolates, cheeses and casinos. On the French side: bistros, boulangeries and boutiques. Sample shore excursions: Golden Eagle Catamaran Sail to Tintamar Island; Hidden Forest Adventure Hike & French Marigot; America's Cup Regatta; 4x4 Island Safari; Around the Island Art Tour.

POINTE-À-PITRE, GUADELOUPE Bustling, noisy, colorful, and your portal to the earthly delights of Guadeloupe: tropical rain forests, fields of sugarcane, magnificent floral parks. Sample shore excursions: Carbet Falls & Hike; Guadeloupe Island Tour; Pigeon Island & Glass-bottom Boat.

#### PONCE, PUERTO RICO\*

The quintessential Spanish colonial town, with cobbled plazas, fountains and lacy wrought-iron balconies. Nearby: the remains of ancient native ball courts and an imposing castle built with the sweet profits of Serrallés sugar. Sample shore excursion: Ponce Museum of Art & Serrales Castle; Tibes Taino Indian Ceremonial Park & Museum.

#### PORT ELIZABETH, ST. VINCENT AND THE GRENADINES\*

This is an isle of the sea, and tradition puts people in boats at an early age to bring in lobsters and fish. Walk through the pretty town of Port Elizabeth and you'll see fish nets drying in the sun and natives building schooners on the beach. Yachtsmen: Place your order for a fine sailing ship or take home a model, perfect in detail.

PORT OF SPAIN, TRINIDAD Birthplace of calypso and the steel band. Where the national bird, the ibis, is vibrant red — and so is the stately House of Parliament. Sample shore excursions: Port of Spain City & Mount St. Benedict Monastery; Asa Wright Nature Center.

#### PUERTO LIMÓN/PUERTO MOIN (SAN JOSÉ), COSTA RICA

Jumping-off points for Costa Rica's wonders. Turtle nesting grounds, rain forests and the bustling markets and dazzling museums of San José are all within easy reach. So is the mysterious land of the Shaman. Sample shore excursions: City Tour; Sloth Sanctuary & Canoe Adventure; Rain Forest Horseback Riding; The Old Banana Route Jungle Train.

ROAD TOWN, TORTOLA, BRITISH VIRGIN ISLANDS An enticing mix of pink and blue buildings, yachts, rum cocktails and pirate lore. Play on a soft-sand beach or sail away to islands of buccaneer legend. Sample shore excursions: The North Shore & Pusser's Landing; Wreck of the Rhone Two-tank Certified Dive; Virgin Gorda & The Baths; Swim with the Dolphins.





Costa Rica

#### SANTO DOMINGO, **DOMINICAN REPUBLIC\***

In the oldest city in the New World get ready for history, hand-rolled puro cigars and island rum. Sample shore excursions: Santo Domingo Historical Walking Tour; The Tomb of Columbus & Three Eyes Lakes.

#### SANTO TOMÁS DE CASTILLA, GUATEMALA

Your portal to the fascinating Mayan ruins of Guatemala and Honduras: the mighty Acropolis of Quirigua National Park and Copán, Paris of the ancient Mayan world. Each an enigma waiting to be solved. Sample shore excursions: Archaeological Copán & Honduras *Countryside; Amatique Bay Resort;* Quirigua Archaeological Ruins; Hacienda Tijax; Eco-adventure Hike.

#### SOUFRIÈRE BAY, ST. LUCIA (SCENIC CRUISING)

Thrill to close-up viewing of the monolithic Pitons — possibly the mostphotographed peaks in the Caribbean. Emerald green and gorgeous, they will fill you with wonder.

#### ST. GEORGE'S, GRENADA

The heady scents of nutmeg, cinnamon and cloves turn breathing into an exotic experience. Here, too, find mountain waterfalls, white sand beaches and lagoons of mottled blues. Sample shore excursions: Star Wind Catamaran ఈ Snorkel Adventure; Nature Trail & Beach Swim; Island Tour; Grand Etang Lake & Fort Frederick: Rham Runner Pleasure Cruise.

#### ST. THOMAS, U.S. VIRGIN ISLANDS

The lovely, European-influenced port of Charlotte Amalie wins the prize for Caribbean shopping thrills. Cameras, jewelry, watches, perfumes are all here. So are beautiful beaches, undersea gardens and tales of Blackbeard. Sample shore excursions: Sea Trekking Helmet Dive & Coral World; Champagne Catamaran Sail & Snorkel to St. John; Screamin' Eagle Jet Boat.

#### WILLEMSTAD, CURAÇAO

Amsterdam-like canals, gabled Dutch Colonial buildings, an exotic floating market. This bustling duty-free port has it all. Plus the world-famous Curaçao Liqueur Distillery and an intriguing coral reef teeming with parrotfish and queen angelfish. Sample shore excursions: Curaçao Dolphin Encounter; Curaçao See & Sea Tour; *Highlights of Curaçao with Folkloric Show;* Canoe Safari; Willemstad Trolley Train.

\*Ports of call found in our Holiday Cruises. See pages 54–63 for itinerary details.

#### Wonderfully untouched. Take in the thunder of Trafalgar Falls, breathtaking in triplicate; watch for the rare and beautiful Sisserou parrot, found only here. Sample shore excursions: Rain Forest Drive & Emerald Pool; Carib Indian Culture & History; Kayak &

SAN BLAS ISLANDS, PANAMA Home to the Cuna Indians, a warmly hospitable people famous for their finely sewn, tropically colored *molas*. The day is yours to explore the thatched-hut villages and lounge on silken beaches.

SAN JUAN, PUERTO RICO By day, see historic forts and Old San Juan. By night, there are roulette wheels to spin, fiery flamenco shows to catch. Sample shore excursions: Old San Juan Historic Walking Tour; El Yunque Rain Forest Drive; World Heritage Fortress & Art Museum.

ROATÁN, HONDURAS

Jamaica

An isle of wonders: lizards that run upright on their hind legs, brilliant macaws and parrots found only in Honduras, a reef second in size only to Australia's Great Barrier Reef. Sample shore excursions: Catamaran Sail & Snorkel; Dive with Sharks; Roatán West Side Island Tour.

#### ROSEAU, DOMINICA

Snorkel Safari; Layou Gorge River Tubing.

мs VOLENDAM

MS ZAANDAM MS MAASDAM

мs RYNDAM

MS VEENDAM

MS ZUIDERDAM MS OOSTERDAM

MS WESTERDAM

MS AMSTERDAM

MS PRINSENDAM

MS NOORDAM

## An Elite Fleet



ms Ryndam

Pinnacle Grill

Designed to carry fewer guests than other ships in their class, the ships of Holland America Line are among the most spacious at sea and are graced with all manner of sophisticated amenities, from the heavenly Greenhouse Spa & Salon to elegantly appointed dining rooms with ocean views.

#### SHIP FEATURES

- \$2-million-plus collection of artwork and antiques
- Two outdoor swimming pools, one with retractable roof\*
- Opulent Greenhouse Spa & Salon
- Two-tiered Show Lounge
- Piano Bar\*
- Casino and Sports Café
- Internet Center
- Wireless "hotspots" for laptop Internet connectivity

#### DINING

- The elegant two-tiered main Dining Room for breakfast, lunch and dinner\*
- The Pinnacle Grill, an intimate reservations-only setting featuring the flavors of Sterling Silver beef and fresh seafood
- The relaxed atmosphere of the Lido Restaurant for breakfast, lunch and dinner, featuring casual dining with a diverse choice of fresh pastas, soups, salads, breakfast items and cooked-to-order specialties

#### • Extensive wine cellar featuring wines highly rated by Wine Spectator

· Complimentary 24-hour in-room dining

ACTIVITIES

- Escorted shore excursions, including unique Medallion Collection tours
- Explorations Café, powered by The New York Times, with more than 2,000 books, music listening stations, Internet, puzzles and more\*
- Culinary Arts Center, presented by Food & Wine magazine\*
- Club HAL<sup>®</sup> for children ages 3–7; separate area for ages 8-12
- The Loft and The Oasis, dedicated teens-only facilities\*
- Crow's Nest Nightclub and Late-night Disco
- Beauty salon, duty-free shopping, recent-release movies each evening
- \* Available on all ships except the ms Prinsendam. • ms Prinsendam has a one-level Dining Room. • Explorations Café, Culinary Arts Center and youth facilities vary by ship.





#### PENTHOUSE VERANDAH SUITES (CATEGORY PS) AND DELUXE VERANDAH SUITES

IN EVERY GRACIOUS

• Elegant bathrobe for use on

• Luxurious beds featuring Sealy®

finely woven cotton linens

• A no-host mini-bar service

• Ice service, shoeshine service

• DVD player and access to an extensive DVD library

For guests choosing Penthouse

Verandah and Deluxe Verandah Suite

that will forever spoil them for any

accommodations, Holland America Line offers a host of complimentary services

• Flatscreen television\*

SUITE AMENITIES

other stateroom class.

and nightly turndown service

Premium Euro-Top mattresses and

• Fresh fruit assortment

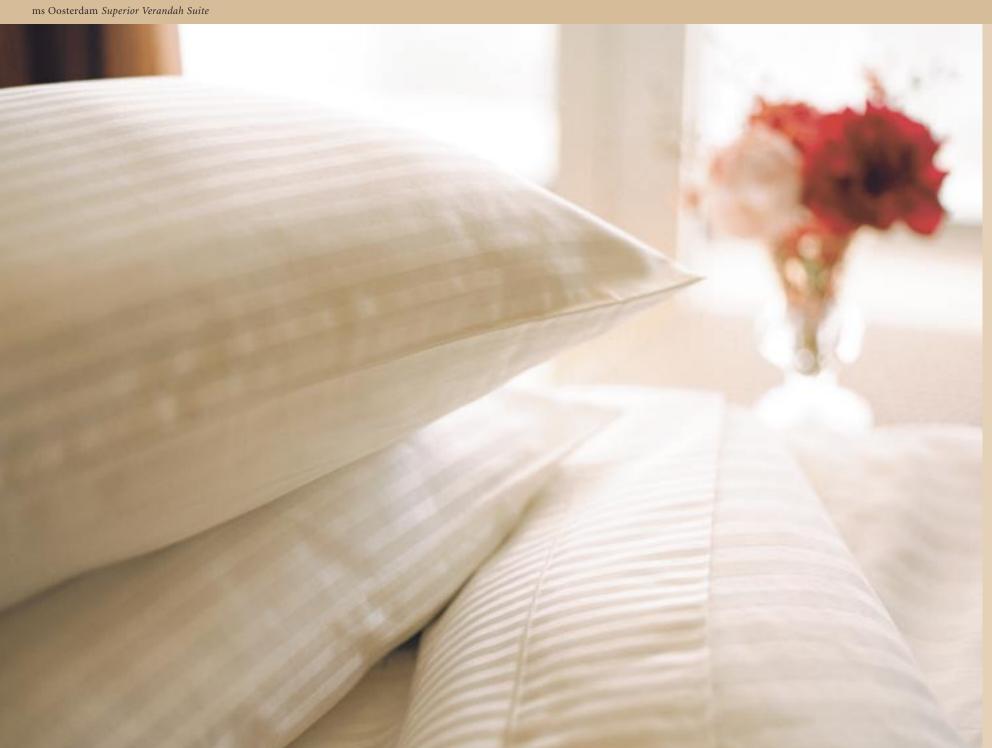
STATEROOM

your cruise

• Use of the exclusive Neptune Lounge and personal concierge service

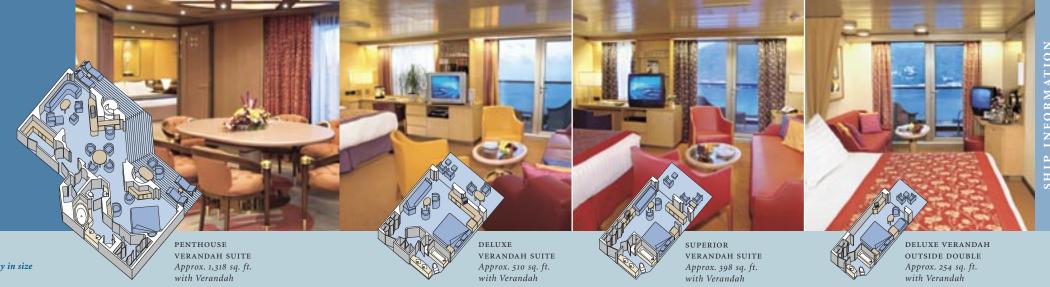
(CATEGORIES S, SA-SC)

- Complimentary laundry, pressing and dry cleaning throughout your cruise
- Premium duvet, oversize bath towels and soft, cotton bathrobes
- Gorgeous corsages and boutonnieres for the first formal night
- Hors d'oeuvres served before dinner each evening on request
- Binoculars and umbrellas for your use on the cruise
- VIP party with the Captain
- Priority boarding for tender ports of call
- \* Flatscreen TVs not available on ms Oosterdam and ms Westerdam.



www.hollandamerica.com 67

## ms Westerdam ms Zuiderdam ms Noordam



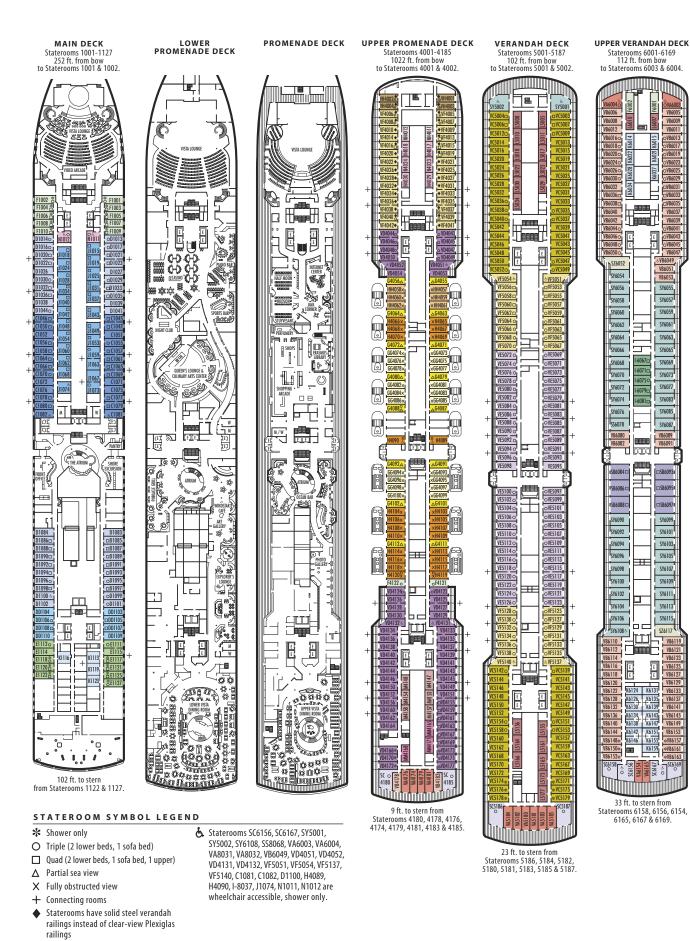
NOTE: Room measurements are approximate, and some rooms in the same category may vary in size and/or have different furniture placement from that pictured.

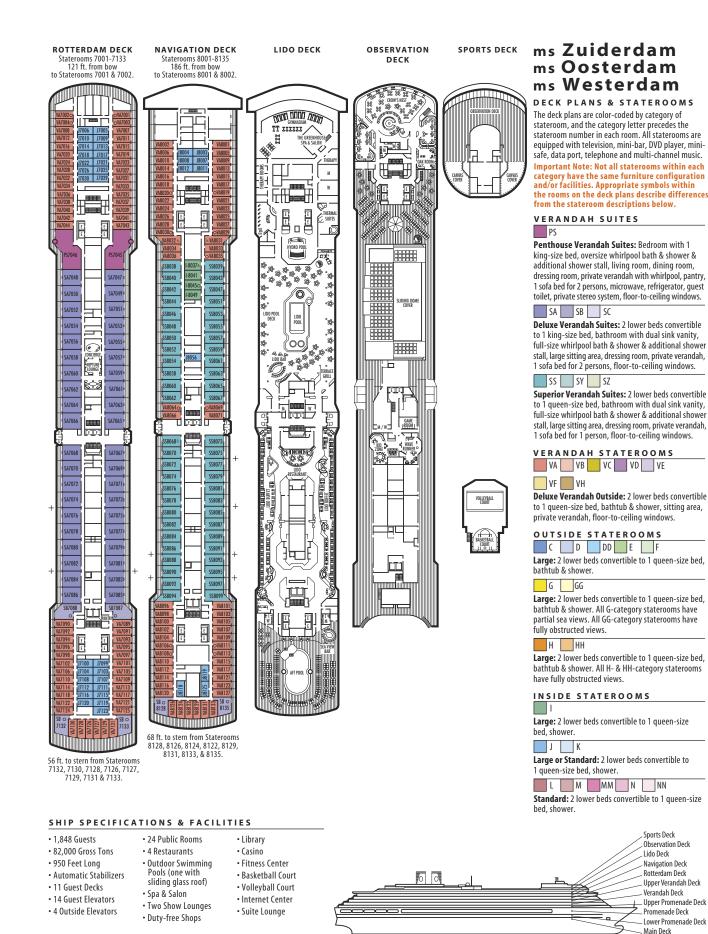
	column 1		column 2								
	3- TO 4-DAY BA	HAMAS 2007	7- TO 11-DAY CARIBBE.	an 2006/2007							
	2007 Bahamas <i>ms Westerdam</i> 3-Day	2007 Bahamas <i>ms Westerdam</i> 4-Day	2006 Eastern/Western ms Westerdam/ms Zuiderdam 7-Day	2006 Eastern <i>ms Noordam</i> 10-Day	2006 Southe <i>ms Noo</i> 11-Day	ordam	2007 Eastern/Western/Southern ms Westerdam/ms Zuiderdam 7-Day	2007 Eastern <i>ms Noordam</i> 10-Day		2007 Southern <i>ms Noordam</i> 11-Day	п
VERANDAH SUITES	ES	ES	ES FROM ES TO	ES FROM ES	TO ES FRO	M ES TO	ES FROM ES TO	ES FROM	ES TO	ES FROM	ES TO
PS Penthouse Verandah Suites	\$3,449	\$3,599	\$3,944 - \$5,374	\$7,169 - \$8,2	79 \$7,169	- \$8,569	\$4,339 - \$5,259	\$7,759 - 3	\$8,729	\$8,079 -	\$9,039
SA Deluxe Verandah Suites	1,909	1,979	2,434 - 3,104	4,299 - 4,7	89 4,299	- 4,919	2,539 - 2,969	4,449 -	4,879	4,589 -	5,019
SB Deluxe Verandah Suites	1,764	1,834	2,184 - 2,854	3,799 - 4,2	89 3,799	- 4,419	2,289 - 2,719	3,949 -	4,379	4,089 -	4,519
SC Deluxe Verandah Suites	1,619	1,689	1,934 - 2,604	3,299 - 3,7	89 3,299	- 3,919	2,039 - 2,469	3,449 -	3,879	3,589 -	4,019
SS Superior Verandah Suites	1,264	1,314	1,614 - 2,094	2,699 - 3,0	49 2,699	- 3,139	1,649 — 1,949	2,749 -	3,049	2,849 -	3,149
SY Superior Verandah Suites	1,149	1,199	1,399 - 1,894	2,399 - 2,7	49 2,399	- 2,839	1,449 - 1,749	2,449 -	2,749	2,549 -	2,849
SZ Superior Verandah Suites	N/A	N/A	N/A N/A	N/A N	I/A N/A	N/A	N/A N/A	N/A	N/A	N/A	N/A
VERANDAH STATEROOMS											
/A Deluxe Verandah Outside	749	799	1,169 - 1,489	2,109 - 2,3	59 2,109	- 2,419	1,124 - 1,424	2,099 -	2,399	2,199 -	2,499
/B Deluxe Verandah Outside	729	779	1,134 - 1,454	2,039 - 2,2	89 2,039	- 2,349	1,089 — 1,389	2,029 -	2,329	2,129 -	2,429
C Deluxe Verandah Outside	709	759	1,099 - 1,419	1,969 - 2,2	19 1,969	- 2,279	1,054 — 1,354	1,959 -	2,259	2,059 -	2,359
D Deluxe Verandah Outside	689	739	1,064 - 1,384	1,899 - 2,1	49 1,899	- 2,209	1,019 - 1,319	1,889 -	2,189	1,989 -	2,289
'E Deluxe Verandah Outside	669	719	1,029 - 1,349	1,829 - 2,0	79 1,829	- 2,139	984 - 1,284	1,819 -	2,119	1,919 -	2,219
F Deluxe Verandah Outside	649	699	999 - 1,314	1,749 - 2,0	09 1,749	- 2,069	949 - 1,249	1,749 -	2,049	1,849 -	2,149
H Deluxe Verandah Outside	N/A	N/A	N/A N/A	N/A N	I/A N/A	N/A	N/A N/A	N/A	N/A	N/A	N/A
CEAN-VIEW STATEROOMS											
Large	619	669	979 - 1,219	1,749 - 1,9	39 1.749	- 1,989	939 - 1,189	1,694 -	1,994	1,794 -	2,094
Large	609	659	954 - 1.194	1.699 - 1.8	89 1.699	- 1.939	919 - 1.169	1.659 -	1.959	1.759 -	2,059
D Large	599	649	929 - 1,169	1,649 - 1,8	39 1,649	- 1,889	899 - 1,149	1,624 -	1,924		
Large	589	639	904 - 1.144	1,599 - 1,7			879 - 1,129		1.889		1,989
Large	579	629	879 - 1,119	1,549 - 1,7	39 1.549	- 1,789	859 - 1,109	1,554 -	1,854	1,654 -	1,954
Large	569	619	854 - 1,094	1,499 - 1,6			839 - 1,089	1,519 -		1,619 -	
G Large	559	609	829 - 1,069	1,449 - 1,6			819 - 1,069		1,784		1,884
Large	549	599	799 - 1.044	1,399 - 1,5			799 - 1.049		1,749		
H Large	N/A	N/A	N/A N/A		I/A N/A		N/A N/A	N/A	N/A	N/A	N/A
NSIDE STATEROOMS		,				,		,	,		
Large	549	599	799 – 999	1,374 - 1,5	34 1.374	- 1,574	749 – 999	1,374 -	1.674	1,474 -	1.774
Large	539	589	779 - 979	1,339 - 1,4			729 - 979		1,639		1,739
Large	529	579	759 - 959	1,304 - 1,4		- 1,504	709 - 959		1,604	1,404 -	
Standard	519	569	739 - 939	1,269 - 1,4			689 - 939		1,569		1,669
1 Standard	509	559	719 - 919	1.234 - 1.3		- 1.434	669 - 919		1,534		1,634
AM Standard ("From" Price)	499	549	699 - 899	1,199 - 1,3		- 1,399	649 - 899	1 -	1,499	1	,
Standard	N/A	N/A	N/A N/A		I/A N/A	,	N/A N/A	N/A	N/A	N/A	N/A
N Standard	N/A	N/A	N/A N/A		I/A N/A		N/A N/A	N/A	N/A	N/A	N/A
rd/4th Person Adult	360	370	545 545		80 870		550 550	790	790	890	890
rd/4th Person Child (2–18)	360	370	445 445		80 870		450 450	790	790	890	890
nfant – Under Age 2	250	260	305 305		50 570		310 310	460	460	470	470
Ion-Discountable Amount INCLUDED	100	110	155 155		00 200		160 160	210	210	220	220
axes	42.42	53.30	67.77 67.77		83.39 87		69.80 69.80	87.31	87.31	90.92	90.92
Deposit Requirement	250	250	350 350		00 600		350 350	600	600	600	600

- For Cancellation Protection Plan rates and information, see pages 96–97. Fares in U.S. dollars per person based on double occupancy.
- Canadian fares available upon request.
  Based on sharing accommodations with two
- full-fare guests.

  Non-Discountable Amounts are included in
- fares presented.
  Taxes are additional. Taxes, as shown, were estimated at the time of publication and actual amounts will vary. Single Partners Program: categories D and K. Single Occupancy: categories PS-VH at 190% of double occupancy; categories C-NN at 150% of double occupancy.

Early Savings (ES): The fares shown are early savings fares and are subject to change. Book early to ensure the best possible rate.









Holland America Line has arranged special pre- and postcruise hotel packages with properties of exceptional quality. So should you wish to arrive a few days in advance or extend your trip and see a few more of the sights of these world-class cities, we can help arrange stays of one, two or three nights — at very favorable rates.



# VACATION/HOTEL PACKA

## Vacation Packages

#### 1-Night New York/Ellis Island

FOR CRUISES SAILING FROM NEW YORK An overnight in the Big Apple with time to see the American Dream, told in the striking silhoutte of the Statue of Liberty...historic Ellis Island... the stories of millions.

#### PRE-CRUISE TOUR

- 1 NEW YORK Arrive in New York, check into the your hotel and get ready to take Manhattan. Did you reserve tickets for a Broadway show tonight?
- 2 ELLIS ISLAND/NEW YORK BON VOYAGE Morning sightseeing takes you to historic Battery Park to board a Circle Line Ferry. Sail past the Statue of Liberty to Ellis Island, symbol of America's immigrant heritage. For more than six decades (1892 to 1954) Ellis Island received the greatest tide of incoming humanity in the nation's history. Some twelve million people landed here; today their descendents account for almost 40% of the country's population. Perhaps you've already found your ancestors' names in the great Registry Room. After a gourmet deli lunch, transfer to the pier where your Holland America ship awaits.

#### CROWNE PLAZA TIMES SQUARE\*/SHERATON HOTEL & TOWERS

2006-2007	
ADD TO YOUR CRUISE FARE	1 NIGHT
Shared Double	us\$349 — us\$459
Single Occupancy	549 - 769
ST. REGIS NEW YORK	
2006-2007	
ADD TO YOUR CRUISE FARE	1 NIGHT
Shared Double	us\$629 — us\$669
Single Occupancy	1,090 - 1,179

#### 2-Night San Diego/San Diego Zoo

FOR CRUISES SAILING FROM SAN DIEGO Blessed by the sun, lapped by the sea, San Diego is famous for its fabulous beaches, its zoo and colorful Spanish heritage.

#### PRE-CRUISE TOUR

- 1 SAN DIEGO Arrive in San Diego, check into your hotel and head for a sunny poolside patio or a round of golf on one of the area's many courses.
- 2 SIGHTSEEING/SAN DIEGO ZOO Pack your camera, don your safari hat and get ready for a day at the world-famous San Diego Zoo. On a two-hour private tour, learn amazing things about the animals that live here. (Surprising facts like why some species of antelope can live their entire lives without ever taking a drink of water!) Transfer back to your hotel with the rest of the day free to sightsee on your own. Historic Old Town, Mission Bay and Sea World are all nearby.
- 3 SAN DIEGO BON VOYAGE Transfer to the pier this morning where your Holland America ship awaits.

SHERATON SAN DIEGO — SUITE 2006–2007	
ADD TO YOUR CRUISE FARE	2 NIGHTS
Shared Double	us\$499
Single Occupancy	889
SHERATON SAN DIEGO	
2006-2007	
ADD TO YOUR CRUISE FARE	2 NIGHTS
Shared Double	us\$369
Single Occupancy	599

## Hotel Packages

#### FORT LAUDERDALE, FLORIDA

MARRIOTT HARBOR E Oct-Dec 2006 Jan-Dec 2007	BEACH RESORT 1ST NIGHT	EACH ADDITIONAL NIGHT
Shared Double	us\$249 — \$329	us\$199 — \$289
Single Occupancy	459 — 629	399 — 579
MARRIOTT HOLLYWO Oct-Dec 2006 Jan-Dec 2007	OD BEACH 1ST NIGHT	EACH ADDITIONAL NIGHT
Shared Double	us\$149	us\$99
Single Occupancy	249	199

#### SAN DIEGO, CALIFORNIA

EACH ITIONAL NIGHT	SHERATON SAN DIEGO Oct-Dec 2006 Jan-Dec 2007	1ST NIGHT	EACH ADDITIONAL NIGHT
-\$289	Shared Double	us\$139	us\$119
- 579	Single Occupancy	259	239
EACH	SHERATON SAN DIEGO	— SUITE	EACH
ITIONAL			ADDITIONAL
ITIONAL NIGHT	Jan-Dec 2007	1ST NIGHT	ADDITIONAL NIGHT
	Jan-Dec 2007 Shared Double	1ST NIGHT US\$199	

#### NEW YORK CITY, NEW YORK

nen ronn o		
ST. REGIS NEW YOR Oct-Dec 2006 Jan-Dec 2007	K 1ST NIGHT	EACH ADDITIONAL NIGHT
Shared Double Single Occupancy	us\$519 — \$549 949 — 999	
SHERATON NEW YOF Sep-Dec 2006 Oct-Dec 2007	RK HOTEL & TOWEF	ADDITIONAL
Shared Double Single Occupancy	us\$289 - \$307 472 - 539	
CROWNE PLAZA TIM		EACH ADDITIONAL
Jan–Mar 2007 Shared Double Single Occupancy	1ST NIGHT US\$229 - \$259 389 - 449	us\$159 - \$189
Dec 2007	1ST NIGHT	EACH ADDITIONAL NIGHT
Shared Double Single Occupancy	us\$359 649	us\$289 579
SHERATON HOTEL & Oct-Nov 2007	TOWERS 1ST NIGHT	EACH ADDITIONAL NIGHT
Shared Double Single Occupancy		us\$219 - \$229

#### TAMPA, FLORIDA

EACH ADDITIONAL	BAY	GRAND HYATT TAMPA
NIGH	1ST NIGHT	Oct-Dec 2006
us\$11(	us\$165	Shared Double
220	275	Single Occupancy
EACH ADDITIONAL	HOTEL	SHERATON RIVERSIDE
NIGH	1ST NIGHT	Jan-Dec 2007
us\$69 – \$89	us\$119 – \$139	Shared Double
139 - 169	199 - 229	Single Occupancy

• Hotels of equal standard may be substituted when necessary.

Optional Tour Inclusions: Fares are per person and include applicable room taxes, bellman gratuities, and airport/hotel/ship transfers where applicable. Holland America Line may substitute hotels of equal standard where necessary. Components of a tour itinerary may be operated in a different order than shown. A minimum number of guests may be required for a tour to operate. All fares are in U.S. dollars and are subject to change. Rates are determined by date of

travel. Third person rates are available upon request. Guests must have a valid passport, necessary visas and any required immunizations prior to participation in

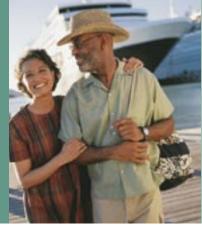
any required immunizations prior to participation in a pre- or post-cruise tour. Guests are responsible for incidentals and meals unless noted otherwise.

## Before You Go Helping you plan your cruise.



## Shore Excursions Online

Book exciting shore excursions online, in advance.



It is a privilege to welcome you on board our ships, and it is our sincere desire that you enjoy an extraordinary vacation. Here are answers to the questions we are most frequently asked.

#### How do I make Dining Room reservations?

Whatever your dining preferences — early or main sitting; for two or groupings of four, six or eight guests; with family or friends — Holland America Line will make every effort to honor your request. All dining requests should be made in advance of sailing through your travel professional and confirmed or waitlisted at the time of booking.

Upon embarkation you will find a card in your stateroom confirming your seating assignment and table number. If, for some reason, your dining request was not submitted before your cruise date, the Maître d' will assign you to the sitting that is available.

#### Normal meal hours in the main **Dining Room are:**

Breakfast	Open seating	8:00am
Lunch	Open seating	12:30PM
Dinner	Early sitting Upper level of Dining Room	5:45РМ
	Early sitting Lower level of Dining Room	6:15рм
	Main sitting Upper level of Dining Room	8:00pm
	Main sitting Lower level of Dining Room	8:30pm
ms Prinsendam has two dinner sittings:		

ms First sitting 6:00рм Second sitting 8:15PM

#### **Pinnacle Grill Restaurant**

Our intimate reservations-only restaurant — a delicious alternative to the main Dining Room — is very popular. We recommend you make reservations early in your cruise.

#### What provisions for children are made on board?

For infants, Holland America Line provides baby food, diapers, high chairs, booster chairs and cribs for a nominal fee, upon special request (30 days notice) via your travel professional or by calling Ship Services at 1-800-541-1576. For our younger guests, Holland America's Club HAL® program offers fully supervised activities, games, parties, menus and shore activities — broken out by ages 5-8, 9-12 and teens 13-17. Specific ships offer children's programs starting at age 3. Please call for details.

#### Can you accommodate special diets?

We make every effort to accommodate special dietary requests, including vegetarian, fat-free, sugar- or salt-free if advised at time of booking. Kosher\*, gluten-free or special medical diets must be pre-ordered a minimum of 90 days prior to sailing.

\* Kosher meals are prepared off the ship in a kosher kitchen, frozen and brought to the table sealed in their original containers. There is no kosher kitchen on board.

#### **RESERVE YOUR FAVORITE ACTIVITIES IN ADVANCE ONLINE** AND RECEIVE PRIORITY PROCESSING.

Why wait until you're on board to book your favorite activities when you can reserve them in advance 24/7 from the convenience of your home or office? And because online reservations are processed prior to requests made on board, your requests will receive priority handling!

If you have already booked your cruise and have received a six-digit booking number, you're ready to begin. Simply follow the user-friendly online prompts to select your preferred tours and times, make your booking and receive confirmation — all before leaving home.

#### CHOOSE YOUR ROUTE TO ONSHORE ADVENTURE.

What fascinates you most? The tranquility of resort life, the eloquent silence of museum treasures, the wildly beautiful natural history of the land? Holland America's wide variety of optional shore excursions can satisfy your curiosity on every count.

Some, such as The Baths of Virgin Gorda and Mexico's wondrous Copper Canyon, may have intrigued you for years. Others serve you vivid slices of island life: a day among the indigenous Carib Indians in Dominica, a garden tour in St. Lucia or Martinique, a lively Tumba folkloric show in Curaçao, a snorkeling safari along the underwater trail at St. John.

We'll take you into the mysterious world of the Maya, to museums that gleam with Spanish gold and cathedrals burnished by centuries of devotion. And when it comes to communion with nature, nothing rivals drifting along a tranquil Jamaican river on a bamboo raft or swimming with tame stingrays on Half Moon Cay, our private island in the Bahamas.

THE MEDALLION COLLECTION Holland America Line is proud to present the Medallion Collection, a series of exclusive tours designed to accommodate our most discerning guests. Each has been carefully chosen to offer a truly different experience, providing an in-depth perspective and unparalleled access to events and sights not otherwise available.

#### SIGNATURE

COLLECTION TOURING Independent-minded travelers, take note: Holland America Line is pleased to present the Signature Collection, an exclusive new touring option that lets you completely customize (and maximize!) your time ashore by reserving a private car, driver and English-speaking guide in advance. Signature Collection touring is available in select ports of call.



You'll find the "book shore excursions" link conveniently placed on our home page at www.hollandamerica.com.

### Your Best Coverage Worldwide Holland America Line Cancellation Protection Programs.

#### FOUR REASONS OURS IS THE Best Protection in the Industry

#### **1** YOU CAN CANCEL

**L** FOR ANY REASON. Even if it's up to 24 hours before sailing. For any reason whatsoever, your reservation may be cancelled with ease.

#### 2 YOU GET CASH BACK.

Regardless of your reason for cancelling. Only Holland America Line refunds 80 – 90% of refundable fees IN CASH, FOR ANY REASON, as long as you cancel more than 24 hours prior to departure.

#### 3 SAME PRICE FOR ALL AGES.

**J** FOR ALL AGES. We offer the same excellent protection for everyone, at the same cost.

#### 4 100% coverage for pre-existing conditions.

Our Platinum Plan covers pre-existing conditions without exclusions or "time limits."

#### A SMALL PRICE FOR PEACE OF MIND

Holland America's Cancellation Protection Plan (CPP) is designed to protect your vacation investment from loss — no matter what. And like other plans that protect things of great value, it's a small price to pay for peace of mind. Be it illness, family matters, unforeseen work events — anything, CPP is your assurance that your vacation can be cancelled for any reason for a cash refund.

#### OUR STANDARD AND PLATINUM PLANS AT A GLANCE

Unforeseen events do happen, which is why Holland America Line is pleased to offer the best trip cancellation protection in the industry.

#### CPP STANDARD

CPP Standard allows you to cancel for any reason up to 24 hours prior to the cruise departure and receive a cash refund equal to 80% of the applicable cancellation fee. Plus, Holland America Line assumes \$500 of liability for lost, damaged, or delayed baggage. Please note, the CPP Standard Plan is not insurance; for that, guests rely on the Platinum Plan.

#### CPP PLATINUM

Our Platinum Cancellation Protection Plan enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services. You may cancel for any reason up to 24 hours prior to departure and receive a 90% cash refund of the applicable cancellation fee. In addition, you'll receive:

• PRE-DEPARTURE TRIP CANCELLATION WITHIN 24 HOURS OF DEPARTURE Cancel for any covered reason within the 24 hours prior to the scheduled departure and receive reimbursement for the unused arrangements of the cruise or cruisetour portion of travel

• TRIP INTERRUPTION PROTECTION Covers the unused arrangements of your travel and additional traveling expenses to return home, up to 150% of the cruise/cruisetour cost

• TRIP DELAY COVERAGE Reimbursement for accommodation and traveling expenses if your trip is delayed more than 12 hours

• EMERGENCY MEDICAL EXPENSE You will be reimbursed up to US\$10,000 in covered medical expenses for any illness or injury first occurring during your trip. In addition, necessary expenses of up to US\$50,000 for emergency medical evacuation are covered. These are benefits that Medicare and many private insurance plans may not offer, and they are highly recommended for foreign travel

• 24-HOUR EMERGENCY HOTLINE ASSISTANCE Provides round-the-clock help worldwide for legal or medical referrals, lost travel documents, cash transfer or passport assistance

#### **REST ASSURED: ANSWERS TO FREQUENT QUESTIONS**

If something comes up and I have to cancel, am I covered? Absolutely. You can cancel for any reason

whatsoever up to 24 hours prior to departure. What's more, you'll get cash back. Other programs won't give you any cancellation fees back in cash for this type of situation because it is not a "covered" claim.

*Is my airfare covered as well?* Yes. If you purchased Holland America's Fly Cruise Plan, you'll get 80% (90% with Platinum Plan) of your airfare cancellation fee refunded when cancelling up to 24 hours prior to departure.

If an emergency occurs during our trip, will I be able to see a doctor who speaks English? If you have chosen the Platinum Plan, you'll

FARE PAID (USD)	HOLLAND AMERICA LINE STANDARD PLAN	HOLLAND AMERICA LINE PLATINUM PLAN
\$ 0 -\$1,000	\$ 79	\$ 99
1,001 - 1,250	99	129
1,251 - 1,500	119	149
1,501 - 1,750	139	169
1,751 - 2,000	159	199
2,001 - 2,500	189	249
2,501 - 3,000	229	289
3,001 - 3,500	269	339
3,501 - 4,000	309	389
4,001 - 4,500	349	439
4,501 - 5,000	379	479
5,001 - 5,500	409	519
5,501 - 6,000	439	559
6,001 - 6,500	469	599
6,501 – 7,000	499	639
7,001 - 7,500	529	679
7,501 - 8,000	559	719
8,001 - 8,500*	589	759

\* Above Us\$8,500, the Standard Plan cost is an additional Us\$30 and the Platinum Plan is an additional Us\$40, for each Us\$500 of fare or fraction of Us\$500. Rates are per person based upon each guest's share of the total cruise fare plus NDA paid. Rates are subject to change.

Fares and plan costs above are in U.S. currency. If your cruise fare is paid in Canadian currency, the plan cost will be payable in Canadian currency based upon the exchange rate used for your booking. Actual plan cost will be confirmed in Canadian currency at time of booking.

The Standard and Platinum Cancellation Protection plans are optional, must be purchased at the time of deposit and the costs are nonrefundable. Trip cancellation protection is effective for any reason up to 24 hours prior to departure under the Standard and Platinum Plans. The Platinum Plan additionally offers cancellation protection for covered reasons within 24 hours prior to departure. All other benefits of the Platinum Plan are effective upon departure of your trip.

Standard Cancellation Protection Plan does not incorporate any insurance coverage. The sole benefit is to provide Trip Cancellation protection up to 24 hours prior to departure for the individual guest purchasing the plan. have access to a 24-hour hotline whose staff will refer you to qualified local doctors who speak your language.

I have a history of back trouble. What if my back goes out on the trip and we have to cut it short? Under the Platinum Plan there is no exclusion for pre-existing conditions. Compare that to other plans with long "wait" periods applying to pre-existing conditions.

Does the Platinum Plan cover me if I am injured on shore? Absolutely! You'll be reimbursed up to

us\$10,000 for covered emergency medical, surgical and emergency dental care should you become sick or are accidentally injured while traveling.



#### CANCELLATION PROTECTION PLAN AND ADDITIONAL BAGGAGE PROTECTION

CPP STANDARD PLAN Our Standard Cancellation Protection Plan (CPP Standard Plan) will allow you, for any reason, to provide written cancellation up to 24 hours prior to scheduled cruise or cruisetour departure and receive a refund equal to 80% of the applicable cancellation fee (90% if you purchased our CPP Platinum Plan). In addition, Holland America Line (HAL) automatically assumes an additional us\$500 of liability for lost, damaged or delayed baggage of guests who purchase the CPP Standard Plan, still subject, however, to the limitations in our baggage policies. For example, we do not cover losses while baggage is in the custody of airlines. The baggage policies of HAL are explained in detail on page 101 in this brochure.

The CPP Standard Plan is not insurance; it provides no rights other than those explained above. For example, it does not protect doubletriple-quad occupancy rates should one or more members of your party cancel, nor does it cover expenses or unused services due to trip interruption.

#### CPP PLATINUM PLAN

Our Platinum Cancellation Protection Plan (CPP Platinum Plan) enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services as well as increase your refund amount to 90% for cancellations made more than 24 hours prior to departure. The CPP Platinum Plan provides you with the following insurance benefits and services, in addition to the CPP Standard Plan benefits and larger refund: • Trip Cancellation coverage provides protection

 The Cancentation coverage provides protection if you or a traveling companion must cancel for a covered reason during the 24 hours prior to scheduled departure. The plan reimburses your non-refundable cancellation charges or increased occupancy charges (if a traveling companion cancels) imposed by HAL. Trip Interruption coverage provides protection if your trip is interrupted after departure due to a covered reason. The plan reimburses your unused (determined in the case of your cruise or cruisetour on a pro rata basis), nonrefundable land or sea expenses prepaid to HAL, airfare paid to return home and certain additional expenses up to us\$100/day. Maximum benefit is 150% of your cruise/cruisetour cost.
Trip Delay coverage provides

Trip Delay coverage provides

 reinbursement for reasonable additional
 accommodation and traveling expenses
 incurred to rejoin the trip in progress
 when you are delayed for more than
 12 hours, due to covered reasons. Maximum
 benefit is us\$1,000; not to exceed us\$100/day.

• Emergency Evacuation coverage will pay the necessary costs of transportation, medical services and medical supplies if, due to a covered medical reason, you must be transported to medical facilities during your cruise or cruisetour. Maximum benefit is US\$50,000.

• Medical Expense coverage reimburses up to Us\$10,000 for medical and emergency dental expenses incurred as a result of an injury or sickness that first manifests itself during your cruise or cruisetour.

• You will also receive the following 24-Hour Emergency Hotline Assistance Services, arranged by the CPP Platinum Plan administrator's designated provider: Emergency Cash Transfer Assistance, Medical Consultation and Monitoring, Emergency Legal Assistance, Emergency Medical and Dental Assistance, Lost Travel Document Assistance and Emergency Medical Payment Assistance.

There are no pre-existing condition limitations in the CPP Platinum Plan! Important note: This is a summary of coverage. Please refer to the Description of 24-Hour Emergency Hotline Services and Certificate of Insurance available from Holland America Line which contains the details of assistance services and insurance coverage, terms, conditions, exclusions and other applicable limitations. The CPP Platinum Plan is only available for U.S. and Canadian residents. The CPP Standard and CPP Platinum plans are optional, must be paid at time of deposit and are non-refundable. The per-person, per-cruise costs for both plans are listed at left.

The insurance coverage provided under the CPP Platinum Plan is underwritten by Virginia Surety Company, Inc., under policy #HTP04915, and the CPP Platinum Plan is administered by BerkelyCare, a division of Affinity Insurance Services, Inc. and, in CA: AIS Affinity Insurance Agency, Inc. also d/b/a Aon Direct Insurance Administrators, License #0795465. The program provides limited health insurance benefits and does not provide basic hospital, basic medical or major medical insurance as defined by the NY State Insurance Department. The CPP Standard Plan is not insurance and is administered by Holland America Line Inc.

## Smooth Air Travel

Connecting to your cruise.



#### Mariner Society<sup>®</sup>

"Once aboard, never forgotten." Our past guests are members of a distinguished travel group known as the Mariner Society. Membership is automatic and entitles you to special rewards and extra privileges like these. Whether you've cruised with us fifty times or just once, we're honored to welcome you aboard again as a special and honored guest, a Mariner.

PREFERRED PRICING • Special Mariner fares (on select sailings), and even savings for relatives and friends

AIR SCHEDULE CHANGES

Due to late changes by airlines in their

schedules, we recommend a phone call to your

- SPECIAL EVENTS AND GIFTS • Mariner lapel pins, luggage tags, special pillow gifts
- Invitation to a Mariners-only champagne reception and awards ceremony, hosted by the Captain
- MARINER<sup>®</sup> MAGAZINE • Complimentary subscription to our travel magazine, featuring news and Mariner Society updates

#### CRUISE-ONLY GUESTS

We recommend that you schedule a minimum of four hours both at the beginning and end of your cruise to allow for transfers, customs clearance and airport security checks.

Note: If you purchase air transportation independently from Holland America Line, you will be responsible for any and all expenses incurred when joining the vessel in progress.

#### HOME CITY MOTOR COACH SERVICE

Roundtrip motor coach service is available from the cities listed below for cruises departing from Ft. Lauderdale, Norfolk and New York. Home City Motor Coach program is available only on cruises which embark and disembark from the same port (not available on one-way cruises). Fees will vary by route and are per person.

#### CRUISES DEPARTING FROM FT. LAUDERDALE:

	I. ENODERDREE.
Clearwater, FL	Vero Beach, FL
St. Petersburg, FL	Ft. Pierce, FL
Bradenton, FL	Ocala, FL
Sarasota, FL	Lady Lake, FL
Venice, FL	Leesburg, FL
Tampa/Brandon, FL	Orlando, FL
Sun City Center, FL	Jacksonville, FL
Pt. Charlotte, FL	St. Augustine, FL
Ft. Myers, FL	Palm Coast, FL
Naples, FL	Stuart, FL
Daytona, FL	West Palm Beach,
Melbourne, FL	

#### CRUISES DEPARTING FROM NORFOLK:

Baltimore, MD	Fredericksburg, VA
Metro DC	Richmond, VA
Springfield/Alexandria, VA	Williamsburg, VA

FI

#### CRUISES DEPARTING FROM NEW YORK:

Philadelphia, PA	Providence, RI
Burlington, NJ	New London, CT
Hightstown, NJ	New Haven, CT
Harrisburg, PA.	Albany, NY
Stroudsburg, PA.	New Paltz, NY
Mt. Arlington, PA	Wayne, NJ
Boston, MA	

Holland America's Fly Cruise Plan offers you convenience and peace of mind when traveling to and from your cruise vacation. This comprehensive program puts the resources of our entire air/sea staff behind you.

#### HOLLAND AMERICA'S FLY CRUISE PLAN

In these changing times, it's worth every dollar — and then some.

When your air travel is arranged through Holland America Line, you are automatically enrolled in our Fly Cruise Plan, a program which entitles you to a whole host of advantages:

- CUSTOM TRAVEL Our AirPlus Service<sup>®</sup> allows guests to select which airlines they prefer, upgrade flight class and/or travel to and from their (dis)embarkation port on dates other than those usually booked.
- FLIGHT DELAY ASSISTANCE If your flight is delayed, we'll make sure someone is at the airport to meet you and help you with your luggage.
- FLIGHT CANCELLATION ASSISTANCE If your flight is cancelled or a revised schedule no longer connects to the ship or tour, we will alter your ticket at no charge; if necessary, we'll even rebook on an alternate airline.



Air rates will be quoted and are subject to change until the booking is paid in full. Quoted rates do not include Passenger Facility Charges (US\$3-27), federal flight segment fees for each flight segment (takeoff and landing) of U\$\$3.20, the September 11 Security Fee of US\$2.50 per passenger enplanement (up to a maximum of US\$10) and international arrival and departure taxes (US\$3-100).



#### AIRPLUS SERVICE®

AirPlus Service is available for Fly Cruise guests who wish to customize their air travel. Popular options include:

- Scheduling your travel to allow for an extended stay either before or after your cruise
- Upgrading to First or Business class, subject to availability
- Choosing preferred airlines to gain credit for mileage programs, or because your plans require a certain flight or particular time
- · Designating a different gateway city than the one closest to home

Written requests should be faxed to AirPlus Service at (206) 298-3008 or mailed to:

Holland America Line Inc. Attn: AirPlus Service 300 Elliott Avenue West Seattle, WA 98119

Requests should be submitted prior to final payment in order to assure proper consideration. All requests are subject to availability and are not guaranteed. If confirmation is possible, a US\$50 nonrefundable service charge and additional airline costs incurred will be assessed. A service charge will be assessed for each additional request that is confirmed.

LIABILITY AND RELATION

We reserve the right to use the carriers, routing

and fare structure of our choice, and to utilize

commuter and/or charter air service without

prior notice. As the air rates we use are based

prior notice at any time. If, due to any cause

for air travel or the air travel we arrange is

unavailable or otherwise fails to materialize,

our liability will be limited to refunding the

air add-on amount paid to us. We assume no

liability for any acts or omissions of any airline,

routings, damage to or delay or loss of baggage,

including, without limitation, those involving

cancellation of flights, schedule changes, re-

flight delays, equipment failures, accidents,

pilot or other staff shortages, overbooking or

of an airline to you, and your rights against

conditions of the airline's ticket and tariffs.

We cannot confirm seat assignment requests

or requests for special meals or other special

Your travel professional may assist with these

arrangements once you receive your tickets.

Some airlines or charter operators may not

offer advance seat assignments. Passengers

traveling with other guests who originate from

Plan at a later time may not receive routing on

different cities or who request the Fly Cruise

services not mentioned in this brochure.

SEAT ASSIGNMENTS/SPECIAL

REQUESTS

the same flights.

computer errors. The liabilities and obligations

an airline, are subject to any and all terms and

beyond our control, we are unable to arrange

fares, we may limit or close sales without

on capacity-controlled, promotional and group

#### BOOK EARLY

airline to reconfirm your flights just prior to travel. If airlines change their schedules after tickets are issued, we will adjust your itinerary or air carrier accordingly. A fee of US\$100 per guest will be assessed for guests who delete the Fly Cruise Plan from their

WITH AIRLINES

booking any time within 65 days of travel. The availability of the air rates that we have AIR CHANGES/REFUNDS arranged may be limited. Therefore, it is Changes to existing reservations initiated advantageous for you to book your vacation by guests will result in a rescheduling charge as early as possible. We reserve the right to limit or close sales from cities without notice.

of US\$100 per guest if the changes are made after the final payment due date. Airline tickets are issued based on fares which are highly restrictive and often cannot be reissued or exchanged for another carrier or routing.

The maximum refund for unused air tickets will not exceed the air add-on paid to us. There are no partial refunds. Due to changing airline tariffs, your tickets may reflect fares higher or lower than our air add-on amounts. The difference is neither chargeable nor refundable.

#### BAGGAGE

Baggage allowance is governed by airline regulations. Excess baggage charges are the responsibility of the passenger. We assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

#### **OVERNIGHT HOTEL** ACCOMMODATIONS

It may be necessary to overnight guests en route to or from their cruise due to airline schedules and/or availability. If necessary, the cost of hotel accommodations is not included in the air addon amounts. Hotels will be selected by Holland America Line and may not be at the port of (dis)embarkation. Guests are responsible for hotel accommodations, meals and items of a personal nature.

#### TRANSFERS

Transfers may be purchased from the port city airport to the ship and from the ship to the port city airport on day of sailing only. Transfers are available to Fly Cruise guests and to guests who have independent flight plans. Guests with independent flight arrangements must advise Holland America Line with this information at least 45 days prior to departure.

### Details, Details Important policies for your review.

#### RESERVATIONS

We encourage you to make your Holland America reservations with a travel professional. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under 21.

#### DEPOSIT AND FINAL PAYMENT REQUIREMENTS

The per-person, per-cruise deposit requirements to secure reservations are listed with the cruise prices and Cancellation Protection Plan costs are on pages 96–97.

A deposit is required at time of cruise booking. Cancellation Protection Plan, if desired, must be paid for at time of deposit; see Cancellation Protection Plan and Additional Baggage Protection for details on pages 96–97. Final payment is due no later than 75 days prior to departure. In most cases, we are able to provide you with travel documents, including your cruise contract, approximately 30 days prior to departure. Travel documents, however, are issued only after final payment has been received by Holland America Line.

Travel professionals should make checks payable and send to:

Holland America Line Paymaster Corporation P.O. Box c34013 Seattle, WA 98124-1013 U.S.A.

Payment by American Express, VISA, MasterCard or Discover Card is also accepted. For faster processing, please include a confirmation number on your check. Travel professionals please note that MCOs will not be accepted.

#### UPGRADE POLICY

Holland America Line reserves the right to upgrade a guest or guests to more expensive category accommodations at no additional cost.

#### CHANGE CHARGES

To cover administrative costs, a per-person charge will be made if you request a change in your travel arrangements after the final payment due date.

#### CANCELLATION POLICY

A full refund (except for amounts paid for CPP) will be made for written cancellations received by Holland America Line, 300 Elliott Avenue West, Seattle, WA 98119 at least 76 days prior to the date on which you are to commence travel by air, rail, sea or otherwise. Cancellation fees for guests who cancel after that date for any reason, including medical or family reasons, are subject to the following per-person cancellation fees:

75–57 days before commencing travel: an amount equal to deposit requirement;

56–29 days before commencing travel: 50% of gross fare;

#### 28–16 days before commencing travel: 75% of gross fare;

15 days or less before commencing travel: 100% of gross fare.

Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, these fees are due regardless of resale. Fees incurred as a result of cancellation cannot be applied to future bookings. Travel professionals may impose their own cancellation fees. Agency fees of any nature are a matter to be decided on solely by the agency and guests Cruise contracts are nontransferable. Name changes and departure date changes are considered reservation cancellations and are subject to cancellation fees.

#### CRUISE FARES

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship and most meals and entertainment on board ship. Not included are items of a personal nature or optional programs or optional activities such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

#### GRATUITY POLICY

Exceptional service is part of the Holland America cruise experience. Because you are our guest, it is our goal to make sure you receive the finest service possible. And we have made it easy for you to reward excellent service on board.

A gratuity of US\$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service on board exemplary and, should you wish to make adjustments, you may do so at the end of the cruise by contacting the front office. A 15% service charge will be automatically added to your bar charges and dining room wine account. In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

FARES, NON-DISCOUNTABLE AMOUNTS, TAXES AND SURCHARGES Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic or clerical error. Each cruise fare includes a "Non-Discountable Amount." That portion of the fare is neither commissionable to travel agents nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. The term "Taxes" as used by Holland America Line refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the estimates used by Holland America Line for purposes of preparing this brochure, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.

#### GUESTS WITH DISABILITIES

We do not discriminate against persons on the basis of disability. We seek, to the extent feasible, to accommodate the needs of persons with disabilities. We have a limited number of staterooms designed for wheelchair access. Service animals are permitted on board ships if prior arrangements have been made. You need to be aware, however, that certain land and shore facilities may not be fully accessible to persons with disabilities. While Holland America Line endeavors to contract with companies which provide accessible services and facilities, we cannot guarantee that all services and facilities will be fully accessible. In limited situations where an individual with a disability would be unable to satisfy certain specified safety and other

criteria, even when provided with appropriate auxiliary aids and services, we may find it necessary to ask the individual to make alternative travel arrangements. We must be notified of any special medical, physical or other requirements of guests at the time of booking. Please contact our Access and Compliance Department at <u>halw\_access@hollandamerica.com</u>, via fax at 1-800-577-1731 or via TTY at 1-800-254-8669.

#### MEDICAL SERVICES/INFANTS/ PREGNANCY

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. The physician is an independent contractor. There will be a fee charged for all medical services and medications obtained on board. If you become ill during the cruise and the physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs. If you are using prescription drugs, please bring an adequate supply with you and keep them in your carry-on luggage. Due to the limited medical facilities on the ships, we will not accept reservations for infants 12 weeks or younger at time cruise commences, or women who will be 24 or more weeks pregnant at the time their cruise with Holland America Line concludes.

IMMIGRATION AND IMMUNIZATION U.S. and Canadian citizens: We highly recommend carrying a valid passport (valid for six months beyond the duration of the cruise). Please be advised that a U.S. State Department initiative has been proposed which would require U.S. and Canadian citizens to be in possession of a valid passport for all destinations.

The U.S. Department of State announced details of the proposed "Western Hemisphere Travel Initiative." If enacted, U.S. and Canadian citizens will be required to carry a passport for travel to or from certain countries/areas that were previously exempt.

The proposal implementation is as follows:

• As of December 31, 2006 — Passport required for all air and sea travel to or from the Caribbean, Bermuda, Central and South America, Mexico and Canada.

• As of December 31, 2007 — Passport required for all air, sea and land border crossings.

Once the proposed rules are finalized either in their current form or a modified form — the cruise industry will communicate that information to our travel professional partners and guests. In the meantime, individuals with future travel plans that would be affected by the proposed new rules are strongly encouraged to obtain a passport now. Please see the U.S. Department of State's website for details on how to obtain a passport.

In addition, non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card. Resident aliens not in possession of this must obtain one at the nearest office of the U.S. Immigration Service. You are also responsible for securing necessary visas and immunizations. Information on visas, if applicable, is provided to travel professionals by Holland America Line. Some countries have special requirements for minors (under age 18) who are not traveling with both parents. Please discuss this with your travel professional.

#### BAGGAGE POLICY

Holland America Line will carry as baggage only your personal effects for your wearing, comfort or convenience during your travel with Holland America Line. Your baggage needs to be placed in securely constructed and locked suitcases or trunks. If your travel includes a land component, you are limited to two pieces of checked baggage and one overnight or light flight bag which must remain in your custody at all times.

Holland America Line does not assume any liability for loss of or damage to or delay of perishable items, medicine, liquor, cash, credit or debit cards, jewelry, gold, silver or similar valuables, securities, financial instruments, records or other valuable or business documents, computers, cellular telephones, cameras, hearing aids, electric wheelchairs, scooters, or other video or other electronic equipment, binoculars, film, videotape, computer disks, audio disks, tapes or CDs. These items should not be left lying about the ship or your stateroom, nor should they be left unattended on other vessels, railcars or other vehicles or in hotels, nor placed in luggage other than the bag you carry with you. In addition, Holland America Line will not assume any liability for any loss of or damage to carry-on baggage left unattended on the ship or on other modes of transportation or in hotels. Holland America's ships provide, at no extra charge, either safe-deposit boxes in the ship's Front Office or stateroom safes. Certain hotels may also provide similar facilities. Your use of safe-deposit boxes, stateroom safes or similar facilities will not increase Holland America's liability as described below.

Holland America Line cannot be responsible for any loss, delay or damage that occurs before baggage comes into Holland America's actual custody when you begin your travel with us or after baggage leaves Holland America's actual custody at the end of your travel with us. In particular, please note that we assume no responsibility for loss, damage or delay while baggage is in the custody of airlines.

If Holland America Line, due to any cause whatsoever, is liable for loss of, damage to or delay of your property, the amount of Holland America's liability will not exceed ussioo (uss600 for guests who have purchased Cancellation Protection Plan) unless you have specified to Holland America Line in writing the true value of your property and paid to Holland America Line before departure 1% of the value in excess of uss100 or uss600, as applicable. In that event, Holland America Line's liability will be limited to the amount so specified. RESPONSIBILITY

The ms Noordam, ms Amsterdam, ms Oosterdam, ms Prinsendam, ms Zuiderdam, ms Volendam, ms Zaandam and ms Westerdam are owned by HAL Antillen N.V. and chartered to Holland America Line N.V. The ms Ryndam, ms Maasdam and *ms Veendam* are owned by HAL Nederland N.V. and chartered to Holland America Line N.V. All of these entities are affiliates of Holland America Line Inc. Transportation aboard the ship is provided solely by the Shipowners and Charterers and pursuant to the Cruise Contract that you will receive prior to embarkation. A copy of the form of cruise contract will be provided upon request or can be viewed on our website: www.hollandamerica.com. Please note that the contract includes a clause specifying certain courts in the State of Washington as the exclusive forum for resolving disputes. Non-Holland America Services (such as airlines and ground carriers, shore excursions, restaurants, air ambulance, hotels and shoreside physicians) are generally performed by independent contractors. These Non-Holland America Services are solely at your risk and subject to the terms or arrangements made by you or on your behalf with the independent contractor. We assume no responsibility with respect to these Non-Holland America Services (including cancellation, delay, injury, death or damage to property) even though we may collect monies

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. Your full cruise fare will be refunded, however, if the cruise is cancelled prior to initial embarkation. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

#### SHIPS' REGISTRY

or make bookings.

The ms Noordam, ms Westerdam, ms Ryndam, ms Oosterdam, ms Prinsendam, ms Zuiderdam, ms Zaandam, ms Volendam, ms Maasdam, ms Amsterdam and ms Veendam are registered in The Netherlands. Holland America Line has registered trademarks in the United States and various foreign countries for the names and phrases "Holland America," "Holland America Line," "Westours," "A Tradition of Excellence," "AirPlus Service," "Oceans Apart," "Club HAL," "Wayfarer," "Westfarer," "Seafarer," "Sunfarer," "Eastfarer," and "A Signature of Excellence," as well as for the modern and antique ship design logo. Should you need to contact Holland America Line prior to sailing, please use this address: Holland America Line Inc. 300 Elliott Avenue West Seattle, Washington 98119

U.S.A.